

### Membership Privileges

Your home comfort, plumbing, and electrical systems may not seem exciting, but they are critical to your home's well-being. As a Club Member, you'll satisfy the maintenance requirements for any extended manufacturer warranties – and your membership is transferable to the buyer of your current home.

#### **Additional Benefits Include:**

- Priority scheduling (even on our busiest days) and we call you to schedule
- Discounts on service repairs 15% off your bill!
   Every time!
- \$99.00 reduced service fee (normally \$154)
- · No overtime or after-hours charges
- · Potential problems are spotted before major failure

#### **Benefits of Planned Maintenance:**

- · Peace of Mind
- · Lower Utility Bills
- Fewer Breakdowns
- Longer Equipment Life

# TOTAL COMFORT CLUB

# HEATING, AIR CONDITIONING, PLUMBING, ELECTRICAL, WATER TREATMENT

\$379\* + Tax

- 1 Annual Heating Preventative Maintenance
  - 1 Annual A/C Preventative Maintenance
- 1 Annual Plumbing Preventative Maintenance
  - 1 Annual Water Treatment System Preventative Maintenance
    - 1 FREE Basic Water Test
  - 1 Annual Electrical Safety Inspection
    - \$99.00 Reduced Service Fee
    - 15% Discount Off All Repairs
    - Guaranteed Emergency Service

\*\$379 + Tax Covers 2 Indoor Units for Ductless Systems - \$5 Per Extra Indoor Unit \$33.72 / per month

Exclusions may apply. Call for details.

Name (credit card)	Date
Address	
	_ State Zip
Phone (home)	(work)
Email:	
Equipment Sold On:	
TERMS: Monthly / Yearly Investment \$	
Automatic Credit Card Debit. I understand that the monthly fee will continue until a written notice of termination is received at the corporate office. Allow up to four weeks for termination processing.	
Method of payment: (Please complete and sign)	Billing Zip Code
CC #	Exp. Date: mo yr CCV
Client Signature	Date
Representative	Date

### Note: When calling for service, please identify yourself as a Club Member.

## HEATING AND AIR CONDITIONING

- 1. Clean and adjust burner assembly
- 2. Clean ignition assembly
- 3. Clean heat exchanger or elements
- 4. Monitor flue draft
- 5. Monitor refrigerant pressure
- 6. Test starting capabilities
- 7. Test safety controls
- 8. Clean or replace standard size air filter
- 9. Inspect electrical components
- 10. Tighten electrical connections
- 11. Measure volts / amps
- 12. Lubricate all moving parts
- 13. Clean evaporator coil if accessible
- 14. Water clean condenser coil
- 15. Clean condensate drains
- 16. Measure temperature difference
- 17. Check air purifier
- 18. Check humidifier
- 19. Visually inspect duct work
- 20. Maintenance kit included if applicable.
- 21. Heat exchanger flush included if applicable

#### Additional Items for Oil Systems Only

- 22. Change oil filter
- 23. Change nozzle
- 24. Change oil strainer (if applicable)
- 25. Light brush and vacuum of system

Any systems 10+ years or older require an initial inspection to be completed prior to club membership approval. If recommended repairs are not performed, club membership may be denied or revoked, including all membership privileges.

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#### **ELECTRICAL**

- 1. Identify potential electrical hazards
- 2. Ensure everything is up to code
- 3. Ensure GFCI outlets are wired properly
- 4. Test safety switches and the electrical meter
- 5. Examine the electrical panel by checking the circuit breaker capacity and confirm there are the correct number of circuits to serve the demands of the home
- 6. Assess and maintain past repairs
- 7. Test fire and carbon monoxide alarms
- 8. Confirm smoke detectors are installed on every floor of the home, in every bedroom, and outside of every bedroom
- 9. Confirm carbon monoxide (CO) detectors are installed on every floor of the home

#### **PLUMBING**

- 1. Inspect toilets
- 2. Dye test all toilets for internal leaks
- 3. Inspect faucets
- 4. Inspect hose bibs
- 5. Inspect washing machine hoses
- 6. Inspect operation of garbage disposal
- 7. Inspect sump pump and sewage pump
- 8. Inspect back flow devices to verify need for testing or replacement
- Inspect water heater for visible signs of leaks or corrosion
- 10. Check and tag main water isolation valve, water heater valve and hose bib valve
- 11. Tag plumbing heating and cooling appliances
- 12. Inspect exposed piping
- 13. Inspect exposed fixture drains
- 14. Record water pressure
- 15. Record hot water temperature
- 16. Flush water heater if applicable

#### Water Heater Inspection:

- 1. Visually inspect the main burner and pilot
- 2. Inspect flue pipe
- 3. Inspect for proper vent draft
- 4. Inspect for gas leaks
- 5. Inspect for water leaks
- 6. Inspect operation of emergency cut-off
- 7. Inspect temperature and pressure safety valves
- 8. Inspect heating element operation
- 9. Inspect thermostat operation
- 10. Inspect operation of wiring
- 11. Inspect drain valve

#### **Well and Pump**

- 1. Drain and flush holding tank (1 only)
- 2. Inspect for leaks and corrosion
- 3. Check air charge on holding tank; add if needed
- 4. Check well pump amps reading and ground reading
- 5. Inspect well cap if above ground
- 6. Inspect pressure switch and gauge
- 7. Perform basic mineral water test

#### WATER TREATMENT

- 1. Perform a basic mineral water test
- 2. Softener Inspect and check operations, clean and lube all necessary fittings, cycle system, reset timer
- 3. Neutralizer Inspect and check operations, clean and lube all necessary fittings, cycle system, reset timer, drain and check mineral level in tank
- 4. Iron filter Inspect and check operations, clean and lube all necessary fittings, cycle system, reset timer, drain and check mineral level in tank
- 5. Reverse Osmosis drain and flush tank, check air charge add as needed, sanitize system
- 6. Radon Inspect system and check all operations of system